

Wild Card Guidance Notes

Purpose

To provide access to affordable sport and physical activity opportunities, aimed at young people aged 5 - 16 years and people with disabilities who either go to school or live in the Borough.

Links to Corporate Objectives and Values

1. Every resident Matters
 - ✓ encourage healthy lifestyles for all our residents through physical activity programmes and the provision of sports facilities and green spaces
 - ✓ We will provide opportunities to participate in social, leisure and cultural activities and in community life.
2. Delivering Excellent services
 - ✓ maintain focus on meeting resident's need
 - ✓ We will provide high quality, affordable and responsive services and improve online access
 - ✓ improve the ways in which customers can access our services
 - ✓ continuously look for ways to deliver services more efficiently
3. We put the customer at the heart of everything we do
4. We take pride in our work and borough, always striving for improvement

What is the Wild Card?

The Wild Card is a local scheme that entitles the holder to receive additional discounts on:

1. Charnwood Borough Council's (Active Charnwood) Holiday Activity Programmes (HAP)
2. Holiday activity programmes run by the Council's three Leisure Centres
3. Casual swimming sessions at the Council's three Leisure Centres – the discount is applied after any concessionary rates, where applicable, have already been applied.

The three Leisure Centres are administered by Fusion at the following locations:

1. Loughborough Leisure Centre, Loughborough
2. Soar Valley Leisure Centre, Mountsorrel
3. South Charnwood Leisure Centre, Syston

The Wild Card is valid for 12 months from the date of purchase.

The Wild Card must be valid at the point of booking and paying for an activity or attending casual swimming sessions for the discount to be applied.

Who is entitled to a Wild Card?

The Wild Card is only available to the following groups:

- ✓ Children aged 5 - 16 who either live or go to school in the Charnwood Borough
- ✓ People with disabilities who live in the Charnwood Borough

If the card is for a child, an appropriate adult must purchase the card for the child. Ideally this should be a parent or guardian. The child is determined as being the named Wild Card holder.

Level of Discounts

There are 4 different levels of discounts available which are as follows;

Discount level 1 (25%)

This is available to all young people aged 5 – 16 who live in the Charnwood Borough **and** who are not considered to have a disability **and** whose parents or guardians are not receiving certain benefits which would entitle them to a FREE Wild Card.

Discount level 2 (25%)

This is available to all young people aged 5 – 16 who go to school in the Charnwood Borough but do not live in the Charnwood Borough.

Discount level 3 (25%)

This is available to people aged 5 and over with disabilities who live in the Charnwood Borough and who are receiving one of the following benefits:

- ✓ Attendance Allowance
- ✓ Constant Attendance Allowance
- ✓ Disability Living Allowance
- ✓ Employment and Support Allowance
- ✓ Industrial Injuries Benefit
- ✓ Personal Independence Payment
- ✓ Working Tax Credit - Disability element included
- ✓ Universal Credit

Discount level 4 (50%)

This is available to all young people aged 5 – 16 who live in the Charnwood Borough **and** whose parents or guardians are receiving one of the following benefits:

- ✓ Child Tax Credit
- ✓ Employment Support Allowance
- ✓ Income Support
- ✓ Income-related Jobseeker's Allowance
- ✓ Pension Credit
- ✓ Universal Credit
- ✓ Working Tax Credit

Whilst customers will not be asked to show proof of their eligibility at the time of purchasing a Wild card they will be asked to sign electronically a declaration to confirm that they meet one or more of the eligibility criteria listed above in Discount levels 3 and 4.

How much does a Wild Card cost?

The cost for those entitled to Discount levels 1 and 2 (25%) is £4.00

There is no charge (FREE) for those entitled to a Discount level 3 (25%)

There is no charge (FREE) for those entitled to a Discount level 4 (50%)

How do I apply for a Wild Card?

A customer needs to apply online from the Charnwood Borough Council website
https://www.charnwood.gov.uk/pages/charnwoodleisurepass_wildcard

An email address is required.

However, the Councils Customer Services Teams are available to support those that need help to either create an email address or to purchase a Wild Card.

An electronic membership card will be immediately sent to the purchasers' email on completion of the purchase.

Confirmation emails can be re-sent if required.